

Beware of Fraud

Customers should be aware that fraudsters often target bank customers via the internet, telephone or post in an attempt to steal their personal details or money. Please note the following:

- Our official website is www.icbclondon.com and we do not currently operate any other websites.
- We will not send you emails asking you to divulge personal information.
- We will not write unsolicited letters to you without a valid business purpose.
- Please do not give any personal information to people claiming to be from ICBC (London) Limited unless you are absolutely confident of the person making the enquiry.
- If in doubt contact us using the details below.

ICBC (London) Limited
36 King Street
London EC2V 8BB
Telephone 020 7397 8888
Facsimile 020 7397 8899
Website: www.icbclondon.com.

For more information on internet security see www.getsafeonline.co.uk

We have become aware that a number of people have received scam letters through the post, apparently from an employee of the Industrial and Commercial Bank of China Limited. Please note the advice above and the advice contained at <http://www.actionfraud.org.uk/node/89>

ICBC Limited

We have also become aware that fraudsters have also targeted some customers of ICBC Limited in China. If you have an account at ICBC Limited and receive any suspicious emails please contact your Branch in China as soon as possible.